

## How to Book

### In Person

Box Office, Pomegranate Theatre, Corporation Street, Chesterfield S41 7TX

**Telephone** 01246 345222

### Online

[www.chesterfieldvenues.co.uk](http://www.chesterfieldvenues.co.uk)

Most shows can be booked online (fee charged)

**By Post** Pomegranate Theatre, Corporation Street, Chesterfield S41 7TX Subject to 50p postage fee

### Opening Times

Box Office  
Mon to Sat, 10am-7pm  
(26 July to 4 September)  
Mon to Fri 10am-5pm,  
Sat, 10am-2.30pm)  
Tourist Information Centre  
Mon to Sat, 9am-5pm

**Payment** Cash, cheque or credit/debit card. Cheques payable to Chesterfield Borough Council. All cards are subject to a transaction fee of 50p.

*All information regarding show titles and ticket prices is correct at time of going to press but we reserve the right to amend as necessary.*

## Ticket Information

### Local Companies/Hirers

Tickets for these productions may be pre-sold by the companies themselves. Therefore, when booking opens at the Box Office, availability may be limited.

### Reservations

Reservations will be held for a maximum of 4 working days. On the day of a performance, reservations are held until 30 minutes before the start of the show.

### Group Bookings

Discounts for groups of 10 or more are usually available – ask at the Box Office.

### Concessions

Where applicable, concessions are available to:

- Children under 16
- Adults over 60
- People claiming Job Seekers Allowance
- Full time students
- People in receipt of Council Tax or Housing Benefit Rebate

*Please be prepared to provide proof of status.*

### Theatre Tokens

National Theatre Tokens are accepted for many performances at the Pomegranate Theatre – look out for the symbol on the theatre pages.



### Ticket Exchanges

Exchanges can only be offered if tickets are returned at least 24 hours prior to the performance. Tickets can be exchanged for another performance or for credit vouchers. A charge will be made for this service. We can only refund ticket money in the event of cancellation by the venue.

### Children

Children are welcome at the Theatre and the Winding Wheel but please note the following:

- Children under 12 must be accompanied by an adult
- All children, regardless of age, must have a ticket for the performance
- Booster seats are available at the Pomegranate Theatre

### Access

Both venues are committed to making your visit as welcoming as possible and we offer a range of access facilities to ensure an easy and enjoyable experience for all our customers. Please tell the Box Office if you need any special help.

### Impaired Mobility

Both venues have designated spaces in the stalls/auditorium for wheelchair users, and have adapted toilets. Performances in the Ballroom of the Winding Wheel are suitable for wheelchair users, access via a lift. The Pomegranate Theatre bar is accessible by wheelchair lift. Please be aware that health and safety regulations require that users remain in the wheelchair during performances. Essential companions are admitted free of charge.

### Hearing Impaired

Hearing assistants are available at both venues

### Sight Impaired

We welcome guide dogs. Large text and electronic versions of the programme are available on request.